DAILY HOT NEWS - 2026

10 November 2026

Please be advised that all agents are strongly encouraged to regularly monitor their queues, particularly Queue Bank #7, for ticketed PNRs with HX (cancelled) segments.

Timely monitoring will enable early detection of cancelled segments, facilitate prompt action, and help prevent last-minute booking and travel disruptions.

Thank you for your attention and cooperation.

15 October 2026

Please be advised that our office will be closed from Monday, 16 November, to Wednesday, 18 November 2026, due to the special non-working days declared in the National Capital Region in connection with the 49th ASEAN Summit.

Regular office operations will resume on Thursday, 19 November 2026.

Thank you for your understanding and cooperation.

14 October 2026

In celebration of the Company's 36th Anniversary, Sabre Philippines is on skeletal workforce on Friday, 16 October 2026 from 8:30AM – 4:00PM. Responses from our helpdesk may be delayed. For any inquiries or requests, you may reach us via email at helpdesk.tnph@sabretn.com.ph. Our helpdesk team will get back to you at the earliest possible time. Helpdesk operations will resume on Saturday, 17 October 2026 at 9:00AM – 1:00PM and back to regular helpdesk hours on Monday, 19 October 2026 at 8:30AM – 9:00PM.

Thank you for your understanding and continued support.

25 JUNE 2026

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ATTENTION DTP AGENTS

The Enhanced Sales Report App now supports web compatibility.
Please check for updates and explore the latest enhancements for improved user experience.

20 MAR 2026 - SOLVED AS OF 28MAR26/SAT-0223

Some PNRs booked and ticketed on 1A host were cancelled due to **INVALID SSR TKNE** notification, suspect it was started between 0021-0058LT/18Mar26

We recommend checking Q7 for any HX status and may report to us or directly to airline for assistance in reinstating the flight

In case flight is still open proceed to reinstate the segment using the same flight, class, date and apply the 3TKNEcommand to reassociate the ticket number

For more details and update you may also refer to Central Page – https://central.sabre.com

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16 JAN 2026

United Airlines (UA) will be temporarily unavailable on 04Feb26/Wed from 1530 to 1930 PH time. System will prompt "**CALL DIRECT**" when attempting to sell seats for both edifact and NDC bookings.